



## **Frequently Asked Questions:**

### **Do you offer any retouching services?**

All photos you receive will be edited. Additional requests may be made for additional specific edits such as braces removal, hair and facial blemishes not done in initial edits. Up to one hour of additional editing will be done free of charge.

### **How much do you charge?**

I offer a variety of packages at various price points. Cost depends on number of images provided, length of session/event coverage, and other ala carte items which may be selected such as a USB, second shooter, prints, albums, or mileage outside of Orleans County. Please contact me for a current price list.

### **How soon will we get access to our images?**

I know how excited people are to see their finished images! I strive to get edited galleries to my clients within 2 weeks.

### **How will we receive our images?**

I will provide you with a link to a password protected online gallery from which you are able to view, share, and download your photos. This is included at no additional charge. If you wish to purchase prints or albums, there is an online store attached to the gallery which you may use to receive professional grade prints and albums (\$ dependent on choices).

### **Can we download images from our online gallery?**

Yes this is included at no additional charge

### **Do we own the rights to the photos?**

Yes

### **How long are the images available online?**

Images will be available for at least 1 year online

### **What is your timeframe for payments?**

I request a 25% deposit to reserve a date. Remainder is due the day of your session/event

### **What forms of payment do you accept?**

Cash, check, major credit cards, Paypal, Venmo



**Do you put together albums?**

Yes I am happy to assist in creating albums. Cost is dependent on selections.

**Can we provide a list of shots?**

Absolutely!

**Are you insured?**

Yes I am a fully insured business. If your venue requires proof of insurance I can gladly provide a certificate.

**Do you have any other questions? Please don't hesitate to ask!!**



*Kimberly Messier*  
Photography